

Advisory Pamphlet

Exit Row Seating Program

AP 1.1.011A



AIR OPERATOR CERTIFICATION

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1. Purpose

- 1.1. This Advisory Pamphlet (AP) provides information regarding the items that are required to be, or should be, covered in an air operators emergency exit row seating program. The AP provides specific information about Commercial Air Transport Operators engaged in passenger- carrying operations conducted under Israeli Air Navigation Regulations (ANR) Chapter 13.

2. Reference Material

- 2.1. ANR.OPS TBD

3. GENERAL

- 3.1. No AOC holder shall allow a passenger to sit in an emergency exit row if the PIC or SCA determine that it is likely that the passenger would be unable to understand and perform the functions necessary to open an exit and to exit rapidly.
- 3.2. The Operator must develop and implement a program and procedures for the use of its employees and sub-contractors that ensure that passengers seated at an emergency exit would be unable to understand and perform the function necessary to open and exit rapidly.

4. PROGRAMME CONTENTS

- 4.1. The program should include procedures to ensure the following:
- 4.2. No cabin crewmember may seat a person in a passenger exit seat if it is likely that the person would be unable to perform one or more of the applicable functions listed below—
- 4.2.1. The person lacks sufficient mobility, strength, or dexterity in both arms and hands, and both legs—

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- 4.2.2. To reach upward, sideways, and downward to the location of emergency exit and exit-slide operating mechanisms;
- 4.2.3. To grasp and push, pull, turn, or otherwise manipulate those mechanisms;
- 4.2.4. To push, shove, pull, or otherwise open emergency exits;
- 4.2.5. To lift out, hold, deposit on nearby seats, or maneuver over the seatbacks to the next row objects the size and mass of over-wing window exit doors;
- 4.2.6. To remove obstructions of size and mass similar to over-wing exit doors;
- 4.2.7. To reach the emergency exit expeditiously;
- 4.2.8. To maintain balance while removing obstructions;
- 4.2.9. To exit expeditiously;
- 4.2.10. To stabilize an escape slide after deployment; or
- 4.2.11. To assist others in getting off an escape slide.
 - 4.2.11.1. The person is less than 15 years of age or lacks the capacity to perform one or more of the applicable functions listed above without the assistance of an adult companion, parent, or other relative.
 - 4.2.11.2. The person lacks the ability to read and understand instructions required by this section and related to emergency evacuation provided by the AOC holder in printed or graphic form or the ability to understand oral crew commands.
 - 4.2.11.3. The person lacks sufficient visual capacity to perform one or more of the above functions without the assistance of visual aids beyond contact lenses or eyeglasses.
 - 4.2.11.4. The person lacks sufficient aural capacity to hear and understand instructions shouted by cabin crewmembers, without assistance beyond a hearing aid.

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- 4.3. Determinations as to the suitability of each person permitted to occupy an exit seat shall be made by the cabin crewmembers or other persons designated in the AOC holder's Operations Manual.
- 4.4. In the event a cabin crewmember determines that a passenger assigned to an exit seat would be unable to perform the emergency exit functions, or if a passenger requests a non-exit seat, the cabin crewmember shall expeditiously relocate the passenger to a non-exit seat.
- 4.5. In the event of full booking in the non-exit seats, and if necessary to accommodate a passenger being relocated from an exit seat, the cabin crewmember shall move a passenger who is willing and able to assume the evacuation functions, to an exit seat.
- 4.6. Each AOC ticket agent shall, before boarding, assign seats consistent with the passenger selection criteria and the emergency exit functions, to the maximum extent feasible.
- 4.7. Each AOC ticket agent shall make available for inspection by the public at all passenger loading gates and ticket counters at each aerodrome where the AOC holder conducts passenger operations, written procedures established for making determinations in regard to exit row seating.
- 4.8. Each cabin crewmember shall include in his or her passenger briefings a request that a passenger identify himself or herself to allow reseating if he or she—
- 4.8.1. Cannot meet the selection criteria;
 - 4.8.2. Has a non discernible condition that will prevent him or her from performing the evacuation functions;
 - 4.8.3. May suffer bodily harm as the result of performing one or more of those functions; or
 - 4.8.4. Does not wish to perform emergency exit functions.

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- 4.9. Each cabin crewmember shall include in his or her passenger briefings a reference to the passenger information cards and the functions to be performed in an emergency exit.
- 4.10. Each passenger shall comply with instructions given by a crewmember or other authorized employee of the AOC holder implementing exit seating restrictions.
- 4.11. No PIC may allow taxi or pushback unless at least one required crewmember has verified that all exit rows and escape paths are unobstructed and that no exit seat is occupied by a person the crewmember determines is likely to be unable to perform the applicable evacuation functions.
- 4.12. The procedures required by this standard will not become effective until final approval is granted by the Authority. Approval will be based solely upon the safety aspects of the AOC holder's procedures. In order to comply with this standard AOC holders shall—
- 4.12.1. Establish procedures that address the requirements of this standard; and
 - 4.12.2. Submit their procedures for preliminary review and approval to the CAAI.